



Arise® Platform Policy

Class No-Show Fee

July 18, 2022

Client opportunities on the Arise® Platform are in high demand. However, in recent months, we have seen no-shows on the first day of class reach unprecedented levels. Because there are a limited number of spots available in each certification course, once a course fills up, other Service Partners and their agents are unable to enroll. When your agent does not show up to a class, this effectively leaves his or her spot empty for the duration of the entire class. This causes a negative ripple effect – and wastes an opportunity that other Service Partners would have taken advantage of. It is with that in mind that we are looking to minimize the impact of this trend by introducing a Class **No-Show Fee**.

No-Show Policy

1. Any Service Partner or its agent that does not attend the first day of class for an initial certification on a client opportunity for which he or she is enrolled will be charged a \$20.00 No-Show Fee. The Service Partner or its agent will be able to un-enroll from the opportunity up to the first day of class without paying the No-Show Fee.
2. Any Service Partner or its agent that does not attend the first day of class for an initial certification on a client opportunity for which he or she is enrolled will be credited one “drop.” Please see the Enrollment Policy for more information.
3. Arise reserves the right to remove from the platform any Service Partner or its agent who disputes the No Show Fee charge with their credit card company without a valid reason.

Refund Policy

No refunds will be given for the No-Show Fee under any circumstances.

Arise reserves the right to change this policy at any time without prior notice.